

Grievance Procedure

ADJUDICATION/
ARBITRATION

PSAC
REPRESENTATION
SECTOR

COMPONENT LEVEL

LOCAL UNION
LEVEL

Mediation

Federal Public Sector Labour Relations and Employment Board

Private Arbitrator

The Public Service Alliance of Canada represents more than 240000 workers in every province and territory in Canada and in locations around the world.

Referral to Adjudication/ Arbitration

PSAC Representation Section

The PSAC Representation Section assesses the grievance and determines whether or not it should be referred to adjudication/ arbitration

Union of National Employees: More than 27,000 members working in 73 different workplaces in the public and private sector

Referral to PSAC

The final level hearing is done by the NLRO and the grievance is either settled, referred, or non-referral

Final Level Hearing

Grievance referred to NLRO

Day of Issue

Grievor has 25 days to file

Level 1 Hearing

Level 2 Hearing

Level 3 Hearing

Settle, or transmit grievance to next step